



Springhill Stay Safe Policy

The Springhill Court Hotel are committed to providing a safe and healthy workplace for all staff and guests. Our programme has been developed to ensure that we have the best practice health, safety, and hygiene in the hotel in line with the world health organisation and government directives.

We are committed to make your experience with us as comfortable as possible and all procedures will be monitored and adapted should the guidelines alter in any way. The safety of our staff and guests is of utmost importance and we will be working with Fáilte Ireland, the Irish Hotel Federation, Ireland Active, the Government and HSE to ensure every visit complies with all recommended safety protocol.

A dedicated isolation area has been designed should a guest or staff member believe to be showing signs or symptoms of any illness.

Pre arrival, check in and public areas

- All staff have received Covid 19 training and key management have been assigned to enforce all Covid 19 regulations.
- Dedicated staff will sanitise all public areas, touch points, lift doors, handrails, front of house toilets on a continuous basis.
- Hand sanitiser in place throughout public and departmental areas with signage to encourage usage.
- Social distancing markers in place at entrance of all departments to remind guests of social distancing.
- Hotel entrance door will open automatically to reduce contact.
- Guests will be advised to pre book dinner, breakfast times and leisure club time for use of pool or gym.
- Screen on our reception desk for both guest and staff safety reassurance.
- Key cards will be disinfected with medical grade antimicrobial agent after each use.

In room facilities

- We have elevated our cleaning protocols and extra detailed sanitising will be given to all touch points, ie light switches, door handles, bathroom taps and handles, room phone and remote control.
- Furthermore, we have invested in a CS Electric Sprayer (Fogger) which achieves air disinfection, surface disinfection and immune administration. It efficiently kills viruses and bacteria in the air instantly.
- Digitalisation of our guest directory to reduce unnecessary clutter.
- All additional furnishings and non-essential items will be removed from rooms.



Dining

- Pre booking will be required for breakfast and dinner as the Paddock Bar and Oscar's Bistro will operate with reduced seating capacities to allow for 2 meters between each table.
- Table capacities will be limited to a maximum of 6 people as per government guidelines.
- Our Buffet Breakfast will now be served by staff from Buffet Counter.
- Menus will be digital or have laminate covers so they can be sanitised after each guest.
- All table condiments will be removed and disinfected after each use.
- The Paddock Bar will close at 11pm.

Leisure Club

- Pre booking will be required for use of the pool or gym, book your time slot by calling the club directly on 056 7721477.
- Jacuzzi, steam room and sauna will remain closed until further notice in line with Ireland Active advice.
- Time slots are 1 hour and 15 minutes max.
- You can only book pool or gym in any one session.
- The Club will close after each 1 hour and 15 minutes session for 15 minutes to give staff time to disinfect all areas before next session.
- Social distancing markers in place throughout the club.
- Please do not arrive earlier than your booking time.

Leisure Club Members

For current practices and protocols please view the Clubs facebook page.

Kids Club

- Our Kids Club will NOT open for the Summer Holidays due to current social distancing restrictions.

Playground

- Our playground will be open and will be sanitised regularly during the day with our CS Electric Sprayer (Fogger)

Business as usual is going to be a little different at the hotel, but hopefully this will only be for a while. We just want you to understand this and assist us with our efforts to protect everyone.

Your stay with us will still be memorable and above all safe.

A warm and safe welcome awaits you from all the team at the Springhill Court Hotel.

Stay Safe